

**Solution Summary:** Leverage Datacom's Data Centre Assets, Operational expertise and networks to Host and Manage your critical IT equipment infrastructure.

## Key Features

Footprint of 8 Data Centre's across Australia and New Zealand

On site 24 x 7 operational staff are just a phone call away.

True carrier agnostic networking and connectivity options. Minimum of dual T1 telco suppliers to our redundant and resilient networking NODES

Range of Data Centre placement options and locations providing multiple site resilience

## Communications

- Provide national and International Networks run and managed 24 x7
- Redundant and diverse 10mb /100mb /1 gig links Data and internet.
- Internet services provide Unlimited and Per Mbps pricing

## Production

- In production T3 & T2 Data Centres linked by high speed high capacity fibre services
- We run Mainframe and Midrange batch production services every night, every week, every year for local & remote customers

## Data Centre Services

## Disaster Recovery and BCP desks

- Cold, warm or active/active site options, you choose
- BCP Desks for your staff
- Primary phone diversion to BCP site for continuous client access
- Full range of office services available

## Plus

- Leverage Datacom's other IT delivery teams
- Managed services
- Professional service
- Security consulting

## Outcomes

Secure, reliable environment for your critical IT infrastructure

Local escalation / points of contact for issue resolution

Local staff to provide a responsive & flexible range of services to meet your changing needs.

Complete range of hosting and national and international network services supporting Data, Internet and VOIP.

## Capabilities

- Access to grow from co-location to have Datacom manage your environment to eventually move into the world of cloud with out actually moving.
- Datacom has an environment for your production, DR or both and BCP needs.
- ITIL accredited staff available 24 x 7 to assist your IT staff or to provide remote hands at your request.
- Multiple physical sites Australia wide, one logical view for your IT infrastructure.

## Credibility

- 14 years of providing Data Centre services to the growing internet and IT industry.
- ITIL accredited on site staff
- PCI; DSS approved hosting provider
- ISO 27001
- ISO 14001

## Recent Case Studies

- Enterprise Support - relocated ALL prod infrastructure from existing DC to Datacom Melbourne DC
- ARCBS – security and storage upgrade to meet Health Industry audit requirements
- Foxtel – Power efficiency / hardware transformation
- Cloud expansion – DCS Mel1
- Wilmar , Aussie Home loans, Medibank Private, SAP Payroll services to Victorian Health

